SOCIAL CARE SERVICES SCRUTINY BOARD ACTIONS AND RECOMMENDATIONS TRACKER – UPDATED June 2016

The recommendations tracker allows Board Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each Board. Once an action has been completed, it will be shaded out to indicate that it will be removed from the tracker at the next meeting. The next progress check will highlight to members where actions have not been dealt with.

Scrutiny Board and Officer Actions

Date of meeting and reference	Item	Recommendations/ Actions	То	Response	Progress Check On
10 April 2015 6 965	THE FUTURE OF SURREY COUNTY COUNCIL RESIDENTIAL CARE HOMES FOR OLDER PEOPLE [Item 9]	The Committee recommends that consideration be given to all staff to ensure that they are given ample opportunities to continue working for ASC or within the council.	Strategic HR & OD Relationship Manager		September 2016
25 June 2015	OFSTED BRIEFING AND UPDATE [Item 7]	That a joint session is organised with the Education and Skills Board to explore the multi-agency approach to safeguarding in schools and other education provisions.	Democratic Services	To be scheduled for September	September 2016
9 July 2015	ADULT SOCIAL CARE STRATEGIC DIRECTOR'S UPDATE [Item 5]	That the 0-25 pathway being codesigned by Adult Social Care and Children, Schools and Families is scrutinised by this Board.	Strategic Director Scrutiny Officer	An update on the Special Educational Needs and Disabilities (SEND) work-stream is being regularly reported to the Education and Skills Board. There is scope for the two	June 2016

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Pa				Boards to establish a cross-Board group to look at SEND and the 0-25 pathway in 2016. A report concerning transition is included in this meeting's agenda papers and the Board may wish to consider how to continue its scrutiny in this area for 2016/17	
Pag	DEPRIVATION OF LIBERTY SAFEGUARDS (DOLS) [Item 6]	That the Board is kept up to date on progress made on recruiting and training Best Interest Assessors (BIA) and the funding issues.	Practice Development Manager	An update will be given as part of the Strategic Director's Update at the meeting.	June 2016
9 July 2015	ADULT SOCIAL CARE DEBT [Item 8]	That work continues to increase the level of take-up of direct debit payments from 65%	Head of Resources	A further update is on the Forward Work Programme for October 2016	October 2016
9 July 2015	ADULT SOCIAL CARE DEBT [Item 8]	That officers explore the possibility of benchmarking the council's level of debt with other local authorities.	Head of Resources	A further update is on the Forward Work Programme for October 2016	October 2016
9 July 2015	ADULT SOCIAL CARE DEBT [Item 8]	That the data held on the level of adult social care debt as outlined in Appendix A of the report is extended to show how long unsecured debt has been	Head of Resources	A further update is on the Forward Work Programme for October 2016	October 2016

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		outstanding e.g. 3 months, 6 months, 12 months.			
7 September 2015 Page 61	BETTER CARE FUND POSITION STATEMENT [Item 9]	The Board recommends that the Cabinet Members for Adult Social Care and Health and Wellbeing write to the Secretary of State for Health to outline the Government's rationale for asking Surrey CCG's to make 5% savings in their budgets this year as well as proposed reduction to ASC and Public health funding The Board encourages Local Joint Commissioning Groups to involve Local Committees in the development of health and social care integration in their areas.	Cabinet Member for Adult Social Care, Independence and Wellbeing Cabinet Member for Wellbeing and Health	The development of the NHS Sustainability and Transformation Plans is ongoing with an item due to come to the Board on progress with health and social care integration in June 2016.	Complete
		Board Next Steps: A joint session is convened with the Wellbeing and Health Scrutiny Board in early 2016 to consider the outcomes of the six local plans outlined at this meeting.	Scrutiny Officer		

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30 Octo 2015		MENTAL HEALTH CRISIS CARE CONCORDAT AND MENTAL HEALTH CODE OF PRACTICE: AN UPDATE [Item 9]	That the Scrutiny Board reviews the roll out of the Safe Havens across the remaining five Clinical Commissioning Group areas in Surrey including the financial sustainability of these projects. That an update is provided on the implementation of the Single Point of Access Project.	Senior Commissioning Manager	An update in 2016/17 will be added to the Forward Work Programme	September 2016
Page			That there is liaison between Surrey Police and Hampshire Police on good practice usage of the Aldershot Safe Haven for people in mental health crisis	Scrutiny Board Chairman and Police and Crime Panel Chairman		
2016	•	ADULT SOCIAL CARE QUALITY ASSURANCE TASK & FINISH GROUP OUTCOMES [Item 7]	The Board: Supports the proposals as outlined in the report, concluding the task and finish group work Supports the first phase of implementation and areas of further work, as outlined in the report, to be set up and managed as a new multi-agency project	Head of Quality Assurance and Strategic Safeguarding	A request will be sent to officers asking them to advise on timescales for the implementation plan.	June 2016
			Recommends that Officers return to the Board when they have an implementation plan for the Board to review			

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25 January 2016 Page 63	SURREY FAMILY SUPPORT PRGRAMME [Item 8]	 the Board notes: the success of this multi-agency and preventative approach in achieving the first phase of the Family Support Programme; and the significant contribution the Family Support Programme can play as part of the emerging Preventative and Early Help Strategy and other preventative initiatives across the Council and with Surrey partners. The Board requests further information, following the DCLG's national evaluation of the Troubled Families Programme, regarding the various savings made by the agencies involved in the Surrey Family Support Programme. The Board expresses concern regarding the proposed per capita Government funding of the programme and asks that the Cabinet take up this point to ensure the continuance of the programme beyond 2020. 	Head of Family Services	The Chairman has written to the Cabinet Member sharing these recommendations and requesting an update.	September 2016

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4 March 2016	CHILDREN'S IMPROVEMENT PLAN – UPDATE [Item 8]	that [the Board], along with officers, identifies the key data for regular review including children and families' feedback, recruitment and retention rates, social worker case loads, placement geography (in or out of county) and case stability	Chairman/Children's Services	A meeting of the Performance and Finance Subgroup was organised for 20 June 2016 to look at the proposed key data. The Chairman will provide a verbal update at today's meeting.	Complete
12 May 20 16 age 64	REPORT FROM INTERIM HEAD FOR CHILDREN'S SERVICES [Item 6]	That the Head of Children's Services report on the progress made on the areas he has identified for improvement using the new key performance data and audit information at the Board's October meeting.	Interim Head of Children's Service	An update is on the Forward Work Programme for October 2016	Complete
12 May 2016	REPORT FROM INTERIM HEAD FOR CHILDREN'S SERVICES [Item 6]	That the Head of Children's Services provides the KPIs to be used by Children's Services to the Board.	Interim Head of Children's Service	The KPIs were circulated to the Board following the meeting.	Complete
12 May 2016	2015-20 YOUTH JUSTICE STRATEGIC PLAN REVIEW [Item 7]	Surrey's Youth Justice Partnership Board (YJPB) undertake further evaluation with the police and probation service to understand what impact youth justice intervention has on offending in young adulthood.	Head of Youth Support Services	This will be added to the Forward Work Programme for May 2017	May 2017

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12 May 2016	2015-20 YOUTH JUSTICE STRATEGIC PLAN REVIEW [Item 7]	That officers provide a further update in 12-months on the progress of the Reducing Reoffending Plan 2014-17 with particular reference to how the new CAMHS integrated model, including the YSS subcontracted element, has impacted on mental health and emotional and behavioural issues as a known factor in relation to re-offending.	Head of Youth Support Services	This will be added to the Forward Work Programme for May 2017	May 2017
12 May 2016 P ag P2 May	2015-20 YOUTH JUSTICE STRATEGIC PLAN REVIEW [Item 7]	That officers provide an update in 12- months in relation to progress made against the Youth Justice Strategic Plan in Year 2.	Head of Youth Support Services	This will be added to the Forward Work Programme for May 2017	May 2017
ዋ2 May 2016	INTERNAL AUDIT REPORT: REVIEW OF FOSTER CARE SERVICE ARRANGEMENTS [Item 8]	The Board notes with concern the Internal Audit recommendations and will review the outcome of the service's actions to improve in the follow-up audit.	Chief Internal Auditor	Follow up is planned for Quarter 4 in the 2016/17 audit plan and an update will be brought to the Board then.	January 2017
12 May 2016	INTERNAL AUDIT REPORT: REVIEW OF FOSTER CARE SERVICE ARRANGEMENTS [Item 8]	The Board recommends that Children's Services organise refresher training for Foster Panel members.	Head of Countywide Services	An update has been requested from officers.	September 2016

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12 May 2016 Page 66	THE TRANSITION TEAM [Item 10]	The Board supports the plans outlined to meet the transition challenges. Recommends that officers return to the Board with a report that reviews the impact these plans have had on: • the number of out-of-county placements and residential packages • timeliness of reviews; and • Adult Social Care and Children's Services spending.	Deputy Director of Adult Social Care	An update on progress will be provided to the Board in October 2016	Complete
12 May 2016	LEARNING DISABILITY COMMISSIONING STRATEGY AND TRANSFORMING CARE [Item 11]	The Board notes and supports the work programme and will welcome a progress update in the future.	Deputy Director of Adult Social Care	The Board will be updated later in 2016/17	September 2016